

Dear (Recipient First Name),

Spring is in the air and it's all happening this November. With the excitement of the Spring Racing Carnival lingering in the air, and of course the common theme of this season being the 'birth' of all things new, Cosmos is following suit with some budding developments in the world of I.T and software.

We'd like to extend our thanks again to those of you who have been filling out our contact update survey. We continue to receive many updates daily and are thrilled with the support we have been getting from our clients in this matter. Communication is essential to ensuring our clients are receiving the best possible level of customer service and support and we constantly endeavour to implement new and improved means by which we can achieve this level. We do encourage you to fill out the form by clicking on the [link](#), if you haven't done so already.

At Cosmos 21+ we are gearing up for another exciting month of innovation and novel concepts. In the lead up to Christmas we will be proud to present our clients with some more of those exciting new ventures we have been teasing you with in previous months. This month we will introduce you to BOB - see below to find out more.

Wishing you a fun filled and safe Spring Racing Carnival season!

Want to improve service, food quality and reduce waste? You need to meet BOB...

Bob from Hyperactive Technologies uses real time data from the registers, historical data for the site, and "near time" data from cameras to become the ideal production caller.

Roof-mounted cameras, linked to artificial intelligence software, monitor cars coming into the car park and drive thru. Inside the store, BOB displays on touch-screen computers how many burgers, fries and chicken products employees should make, eliminating guesswork that can become chaotic at crunch, or lunch, times.



[Click above for more](#)

Sites using BOB report lower training times, better food, and more consistent products across the brand.

BOB is being used in a number of Quick service chains in the US and is now in stage 1 trials in Australia. Cosmos 21+ is pleased to have exclusive rights to this technology in Australia and New Zealand.

For more information on Hyperactive BOB, please contact Tod Benson (tbenson@cosmos21.com.au).

Kind regards,

> End of Week and Month Procedures

Administration procedures can be a nightmare - particularly if everything is left until the last minute!



The COSMOS 21+ Group can create daily, weekly and monthly checklists that will save you time and money. These will benefit all your managers at locations, and staff at your Administration office. You'll be pleasantly surprised at how your systems and efficiencies can be improved!

If you would like more information please contact our Training Manager, Victoria Fulton. You can email requests to training@cosmos21.com.au, or alternatively give Victoria a call on 03 8465 5500.

Got some technology resolutions for next year?



> Update Your Details...

We'd like to stay in touch. Please complete the online contact form or by downloading the attached form and returning it to us via post, fax, or e-mail.

[Update details ONLINE](#)

[DOWNLOAD Update Form](#)

> Contact Us...

Support:

Prepaid: 1300 139 909

Pay Per Call: 1902 296 030

General Enquiries:

(Accounts/Sales)

Phone: 03 8645 5500

Fax: 03 8645 5555

Email: info@cosmos21.com.au

Web: www.cosmos21.com.au

Adam Mayhood
CEO
The COSMOS 21+ Group

Should you no longer wish to receive correspondence from the Cosmos 21+ Group please click the UNSUBSCRIBE button.

[unsubscribe](#)